



Sarona Asset Management

Sarona ESG Grievance Reporting System



Sarona Asset Management is dedicated to sustainable and responsible investment practices, underscoring the significance of Environmental, Social, and Governance (ESG) factors in our operational and investment strategies. In line with our commitment to these principles, as detailed in the [Sarona ESGI Policy](#), we have established a comprehensive ESG Grievance Reporting System.

The primary purpose of Sarona's ESG Grievance Reporting System is to provide a structured and effective channel for external stakeholders to express concerns and grievances regarding the ESG practices of companies within our investment portfolio. This mechanism ensures that all stakeholders, including community members, local governments, and non-governmental organizations, have their voices heard. It serves as a critical tool for dispute resolution and aids in fostering mutual understanding and respect between Sarona and its stakeholders.

Sarona values the input of all stakeholders in enhancing our ESG practices. We encourage stakeholders to provide feedback on any aspect of our engagements. This can include comments on perceived impacts, concerns about non-compliance with ESG standards, or suggestions for improvement. Stakeholders are invited to submit their feedback by sending an email to sarona@saronafund.com

To ensure that your ESG Grievance ("**Grievance**") is addressed effectively, please include the following details in your email:

- Full Name
- Email Address
- Organization Name (if applicable)
- Date of Occurrence
- Detailed Description of the Grievance
- Supporting Evidence (if available)
- Requests for Confidentiality (if required)

To streamline the process and ensure your message is directed to the appropriate department promptly, we suggest using the following subject line for your email: "ESG Grievance Submission - [Your Full Name/Organization]".

Your insights and experiences are invaluable to us as they steer the direction of our ESG initiatives and strengthen our commitment to not just financial returns but to a positive global impact.